

<p style="text-align: center;">Initial Pointers for First Time Installer of Voyager Mobile Entry Intercom System.</p>
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1. On installation, if it's the first time you have done one of these, can I suggest that you set it up on the bench before you install it on site.

On the bench, test that you:

- i) Can program Phone 1
 - ii) You can call the device and pulse the relay
 - iii) Place a call to Phone number 1 from the Intercom. Confirm that you have good audio at both ends
 - iv) During a call to phone 1, confirm that * pulses the relay
 - v) Text the device and confirm "gate open 10" latches the relay for 10 minutes
2. Do all this on site also when installation and wiring complete.
 3. Bring a spare SIM from a different network, with pin and voice mail off, just in case. If while installing the unit with the first SIM, it is found to have poor signal, swapping the SIM with one from another network, may improve the signal on the unit.

Dealing with Low Signal levels

4. On some occasions you may come across an area where signal levels are poor. In our experience the following approach leads to a resolution of poor signal level problems.
5. Make sure the antenna is not inside a box. And then raise the Antenna as high as possible.
6. Change the SIM for another network. 3G coverage can be poor in some areas and prone to fading in and out. A SIM from a 2G only network will also work in our 3G device and may give better performance in some areas.
7. If it comes to it, we have had success with two high gain antenna and can point to customers in Ireland and the UK who have had success with this as a solution.

See High Gain Antenna details here

<http://2t-tec.com/high-gain-antennas/>

Contact your distributor for pricing.
