

Q: How do I turn Off Voice Mail on a SIM?

- 1. Place the SIM card into the mobile handset.
- 2. Power up the mobile handset and let the phone register onto the network
- 3. Dial the relevant code for the network

| Mobile Network Provider | Code instructions |
|-------------------------|---|
| Vodafone | Enter ##002# and then dial this number |
| Eir | Enter ##002# and then dial this number |
| Three.ie | If the user wants to turn off voicemail, you'll need to call Three on 1913 from a Three phone (for free) or on 083 333 3 333 from any other phone. Select the Tech Support option & then the option to turn off your voicemail. |

- 4. Divert cancelled will be displayed on the Mobile phone screen.
- 5. Remove the SIM and place the SIM card into the 2T Technology device.