

**Q: How do I add credit to the GSM device?**

**Answer:**

It is possible to top up credit on a device, by buying credit in a shop. However to do this you need to select the option to top up a different telephone number than the phone you are calling from.

There are a number of other, possibly easier, ways to add credit to the GSM device:

**(a) ATM Machine.**

Possibly the simplest way to add credit to any GSM device is through your nearest ATM machine. When using your ATM, you can also add credit to the SIM in the GSM device.

**(b) Internet Banking**

If you use Internet banking then you can Top up online. Most banks have facilities to perform this task for you.

**(c) Through the Network Operators Web Site e.g. <http://www.vodafone.ie> or <http://www.vodafone.co.uk>**

If you log on to the service providers site. Register the SIM in the device by entering the phone number and your details and choosing a password that you will remember. Give your credit card or Laser card details and you can top up when required.

**Q: What will happen if I never add credit to the GSM Device?**

**Answer:**

Many of the features of the product will cease to operate if you never add credit to the GSM device. The device will be unable to send text responses when you add a new number or send a text message on an activation event.

It is important to realise that it is NOT sufficient for the SIM in the device to have credit. The credit must be topped up regularly to keep the device on the network.

Most importantly the mobile network operators (Vodafone, EIR etc) have a policy of removing devices from their network that don't get additional credit in a 150 day period. If this happens the device will cease to operate completely.

Especially for GSM devices that don't send text or make phone calls as part of their operation, like the VME+(Gate Switch), you must watch the devices credit and top it up from time to time. The easiest way to do this is place a reminder in your calendar and registers the SIM so that the details can be accessed online.

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